

| <b>Audience</b>                                      | <b>Service Area</b>                          | <b>Organization</b>                                    | <b>Service Available</b>   | <b>Qualifications</b>   | <b>Contact Information</b>   | <b>Address</b>                                  |
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| Renter   | Story County                                 | Aging Resources of Central Iowa                        | Rural Options Counselor can assist with applying for CIRHA, Rent Reimbursement, LIHEAP, and other assistance programs. The mission is to provide information and referrals for additional services or resources to help individuals age in place, safely, as long as possible. | Anyone aged 60+, adults 18-59 with a disability, an adult 18+ who is a caregiver for an adult 60+, non-parent relative aged 55+ raising children under age 18, or relative aged 55+ caregiving for an adult 18-59 with a disability.  | Call 515.255.1310 and leave a message. The appropriate staff member will return your call.<br><a href="http://www.agingresources.com">www.agingresources.com</a> | 5835 Grand Ave, Suite 106, Des Moines, IA 50312 |
| Renter   | Story County                                 | Aging Resources of Central Iowa                        | Assistance with deposit or 1st month's rent once a move-in date is set, utilities with a disconnect notice or already disconnected, or rent when a 3-day eviction notice is received. Lists can also be accessed on our website, under Resources tab.                          | Anyone aged 60+, an adult 18+ who is a caregiver for an adult 60+, non-parent relative aged 55+ raising children under age 18, or relative aged 55+ caregiving for an adult 18-59 with a disability. Assistance limited to once every 2 years and is dependent on funding availability. | Call 515.255.1310 and leave a message. The appropriate staff member will return your call.<br><a href="http://www.agingresources.com">www.agingresources.com</a> | 5835 Grand Ave, Suite 106, Des Moines, IA 50312 |
| Renter   | Story County                                 | Aging Resources of Central Iowa                        | Story County Housing List – summary of senior living options in Story County. List includes independent living, assisted living, and memory care.  | See list as each facility has different restrictions.   | <a href="http://www.agingresources.com/resources/">www.agingresources.com/resources/</a>   | 5835 Grand Ave, Suite 106, Des Moines, IA 50312 |
| Renter   | Story County                                 | Story County General Assistance                        | Emergency rent and utility assistance  | Any Story County resident in need of emergency assistance may apply for services. Eligibility is determined through an application process.   | 515.633.2930<br><a href="http://www.storycountyiaowa.gov/94/General-Assistance">www.storycountyiaowa.gov/94/General-Assistance</a>                               | 126 S. Kellogg Ave #001, Ames, IA 50010         |
| Renter   | Story County                                 | St. Thomas Aquinas Catholic Church, Love Your Neighbor | Rent, deposit, and utility assistance. Only accepts phone calls on Thursday mornings at 9am. Limited to once every 12 months.  | Must have a notice of application for assistance from Story County General Assistance and MICA (if helping with utilities)  | 515.292.3810 or email lyn@staparissh.net   | 2210 Lincoln Way, Ames, IA 50010                |
| Renter   | Story County                                 | CIRHA- Central Iowa Regional Housing Authority         | Section 8 Housing Vouchers and other federal housing programs  | Income Restrictions   | 515.986.1882 <a href="http://cirhahome.org">cirhahome.org</a>  | 1201 SE Gateway Drive Grimes, IA 50111          |
| Renter   | Story County                                 | The Salvation Army                                     | Homelessness prevention in the form of deposit, rent, and utility assistance.  | Must apply through Story County General Assistance and sign release of information. Available to Story County residents.  | 515.233.3567<br><a href="http://centralusa.salvationarmy.org/ames/">centralusa.salvationarmy.org/ames/</a>   | Service Center 703 E Lincoln Way, Ames, IA      |

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| Renter   | Story County                                 | Home Allies                                       | Low barrier transitional housing units with rent assistance.   | Income-based; includes educational component.   | 515.766.0538 <a href="http://homeallies.org">homeallies.org</a>  | 710 Kellogg Ave, Ames, IA                         |
| Renter   | Story County                                 | Good Neighbor Emergency Assistance                | Rent and Utility assistance.   | Must apply through Story County General Assistance and sign release of information. Must be a permanent Story County resident and must have a crisis or emergency situation. Limited to once in a 12 month period and funding availability. | 515.296.1449 <a href="http://gnea.org/services/">gnea.org/services/</a>  | 613 Clark Ave, Ames, IA 50010                     |
| Renter   | Ames and Gilbert                             | Christ Community Church Caring Fund               | Rent or utility assistance. Walk-ins only from 1-3 pm on the second and fourth Wednesday of each month.  | Limited to once in a 12 month period and funding availability. Not available to full-time ISU students.   | 515.232.2765   | 5501 George Washington Carver Ave, Ames, IA 50010 |
| Renter   | East of I-35 Only                            | St. Patrick's Catholic Church Good Samaritan Fund | Rent and utility assistance up to \$300  | Limited to once in a 6 month period   | 515.382.2974   | 1110 11th Street, Nevada, IA 50201                |
| Renter   | Story County                                 | Mid-Iowa Community Action (MICA)                  | May be able to help with utilities in danger of disconnection, depending on available funds. LIHEAP applications begin October 1st for seniors or those with disabilities and Nov 1st for all families. Closes April 30th. | Income restricted. Need disconnection notice, copy of most recent bill, and proof of income for last 90 days.   | 641.956.3333<br><a href="http://micaonline.org/services/families/liheap-energy-assistance-and-lihwap-water-assistance/">micaonline.org/services/families/liheap-energy-assistance-and-lihwap-water-assistance/</a> | 230 SE 16th Street, Ames, IA 50010                |
| Veteran  | Story County                                 | Story County - Home Base Iowa                     | One-time grant up to \$3,000 for relocation assistance or related expenses.  | Honorably discharged veterans relocating to and working full time in Story County.  | <a href="http://www.storycountyiowa.gov/1191/Home-Base-Iowa">www.storycountyiowa.gov/1191/Home-Base-Iowa</a>   | 900 6th Street, Nevada, IA 50201                  |
| Veteran  | Story County                                 | Primary Health Care - SSVF                        | Supportive Services for Veterans and Families (SSVF) - Rental assistance and case management for veterans and families of veterans   | Literal homeless veteran in Story County  | Joey Choate 515.415.1358   | 3510 Lincoln Way, Ames, IA 50014                  |
| Veteran  | Story County                                 | Veterans Affairs                                  | Rent and utility assistance- can assist two times per calendar year, food and provisions, transportation, medical, dental and vision care assistance, prescription medication.   | Veterans who reside in Story County   | 515.956.2626<br>Zachary Skelton:<br>zskelton@storycountyiowa.org   | 126 S. Kellogg Ave, Suite 001, Ames, IA 50010     |

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| Unhoused   | Story County                                 | The Bridge Home                      | Emergency Shelter and related support for the unhoused.  | No restrictions beyond available funding and capacity.   | 515.232.8075<br><a href="http://www.thebridgehome.org/our-work/">www.thebridgehome.org/our-work/</a>   | 225 S Kellogg Ave,<br>Ames, IA 50010             |
| Unhoused   | Story County                                 | Cornerstone Church, Home for Awhile  | 90 day transitional housing. Limited to 3-4 apartments, one becoming available each month. Story County residents and those coming from other Iowa counties.   | Household must include at least one child (18 or under) living in the house 50% of the time. Must be willing to meet the requirements and follow the rules of the program. Families who have been recently evicted or are nearing homelessness are eligible.     | <a href="mailto:ehawk@cornerstonelife.com">ehawk@cornerstonelife.com</a><br><a href="http://cornerstonelife.com/hfa/">cornerstonelife.com/hfa/</a> | 3425 Turing Street,<br>Ames, IA 50010            |
| Unhoused   | Story County                                 | Salvation Army                       | Temporary Shelter Hotel Voucher Program. Provides emergency hotel stays up to 30 days in a calendar year. Limited to funding availability.   | Show proof of unhoused status and proof of Story County residency. Limited to funding availability.  | 515.233.3567<br><a href="http://centralusa.salvationarmy.org/ames/">centralusa.salvationarmy.org/ames/</a>   | Service Center<br>703 E Lincoln Way,<br>Ames, IA |
| Unhoused   | Story County                                 | Salvation Army                       | Emergency Disaster Services (EDS) - includes temporary shelter (hotel stays), deposit/rent/pro-rated rent (if a tenant has to move as a result of a disaster), food, water, and some assistance with replacement items (bedding, towels, furniture, etc.) if the household wasn't covered by insurance or any other form of assistance (FEMA, etc.). | Referrals usually come from the Red Cross, but self-referrals are permitted as long as the event can be verified.  | 515.233.3567<br><a href="http://centralusa.salvationarmy.org/ames/">centralusa.salvationarmy.org/ames/</a>   | Service Center<br>703 E Lincoln Way,<br>Ames, IA |
| Unhoused   | Story County                                 | Primary Health Care                  | GBHI Program is intended for homeless individuals dealing with substance abuse. Can also provide assistance in accessing permanent housing.  | Have a mental health diagnosis, substance use disorder, or co-occurring diagnosis; Experiencing literal homelessness OR Imminent risk of homelessness (will be losing current housing in the next 14 days and lack support or resources to obtain other housing) | 515.823.4613<br>rboatright@phcinc.net  | n/a  |
| Unhoused   | Story County                                 | YSS                                  | Services for unaccompanied runaway and homeless youth  | Under 18, not state system involved  | 515.233.3141<br><a href="http://www.yss.org/program/">www.yss.org/program/</a>   | 32385 580th Ave,<br>Cambridge, IA 50046          |
| Unhoused   | Story County                                 | YSS                                  | Transitional/Rapid Rehousing services with case management   | Single/Family units all members must be under age 25, income based and go through Coordinated Entry, if 16.5-18 only eligible for specific locations with guardian approval  | 515.233.3141<br><a href="http://www.yss.org/program/">www.yss.org/program/</a>   | 125 S 3rd St, Ames, IA<br>50010                  |

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| Unhoused   | Story County                                 | ACCESS                               | Emergency shelter and rapid rehousing for survivors of abuse or violence.   | Survivors   | Housing/Sheltering Crisis Line: 515.292.0543 or 855.696.2980<br><a href="http://www.assaultcarecenter.org/">www.assaultcarecenter.org/</a>  | 1525 Airport Rd, Ames, IA 50014     |
| Unhoused   | Story County                                 | Romero House                         | Day Shelter from 1-4pm and Sundays 10:30am-4pm, free lunch, shower, laundry and community space. Also connects unhoused with temporary shelter through private homes.                           | There are no restrictions for using the day shelter. Private homeowners use their discretion for housing.   | 515.337.8088<br><a href="http://amesromerohouse.org">amesromerohouse.org</a>  | 702 Clark Ave, Ames, IA 50010       |
| Other  | Story County                                 | Nevada Food at First                 | Free Monday and Thursday evening meals. Delivery available to a variety of locations in Story County.   | Open to all. For delivery call or text before 3:30 on day of.   | 515.215.3904<br><a href="https://docs.google.com/forms/d/e/1FAIpQLScu8KKuJKI2fbIRnUSLQvQuOpLyHK1a_4YNzfDIDxQjPLRqdg/viewform">docs.google.com/forms/d/e/1FAIpQLScu8KKuJKI2fbIRnUSLQvQuOpLyHK1a_4YNzfDIDxQjPLRqdg/viewform</a> | 1036 7th Steet, Nevada, IA 50201    |
| Other  | Story County                                 | Food at First                        | Daily free meal from 5:45pm-6:15pm and Saturdays from 11:30am-12:15pm. It is also a perishable food pantry three times a week , Monday and Thursday : 4:30pm-5:30pm and Saturday from 10am-11am | Anyone who is struggling with hunger and food insecurity, no questions asked.   | West Door at 611 Clark, Ames, IA<br><a href="http://foodatfirst.com/meal/">foodatfirst.com/meal/</a>  | 611 Clark Ave, Ames, IA 50010       |
| Other  | Story County                                 | Martha's House of Hope               | Emergency housing for unexpectedly pregnant women. Housing available until baby's first birthday.   | 18+ and pregnant, agree to rules & guidelines   | 515.337.0618<br><a href="http://www.marthashouseofhope.org/about">www.marthashouseofhope.org/about</a>  | PO Box 305, Ames, IA 50010          |
| Other  | Story County                                 | Anchored Hope                        | Housing and wrap around support for women who have aged out of foster care.   | Ages 18-24 and limit to 5 women at a time   | <a href="http://anchoredhopehouse.org/">anchoredhopehouse.org/</a>  | PO Box 21, Ames, IA 50010           |
| Other  | Story County                                 | Matthew 25 House                     | Helps integrate men into a local church and the Ames community. Housing is provided along with meals. Asked to commit a year of their time to living in the home.                               | Outreach program for men who are in the Story County Jail, halfway houses or an Iowa Prison. No drugs, no alcohol, no in house smoking and no cars for the first six months. Employment will be maintained and meet regularly with resident director. | 515.231.4385  | 330 S 2nd St, Ames, IA 50010        |
| Other  | Story County                                 | Butterfly Freedom House              | Residency at the Butterfly House for previously incarcerated women. Length of stay is a case by case. Women learn about different life skills.  | For previously incarcerated women and must submit application and undergo an interview process. Can have children. Christian based and must participate in Bible Study during the week.   | <a href="http://www.butterflyfreedomhouse.org/contact">www.butterflyfreedomhouse.org/contact</a>  | PO Box 2382, Ames, IA 50010         |

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| Other  | Story County                                 | National Alliance on Mental Illness (NAMI)  | Supporting people with mental illnesses, their families and their friends. Wellness Center open during the week Mon-Thurs. People can come to a support group or hang out in the wellness center. They also provide a NAMI helpline at 800.950.6264  | Meet specific income and resource guidelines, reside in the CICS region, have had professional assessments completed that determine services are needed. NEED to call the CICS main phone number at 515.513.6870 to connect with CICS staff.                                      | 515.292.9400  | 424 5th Street, Ames, IA 50010                   |
| Other  | Story County                                 | Eyerly Ball                                 | Offers a full continuum of mental health services and treatment. Mental Health Medication Management, Mental Health Therapy, Family Therapy, Mobile Crisis, Assertive Community Treatment, Community Support Services, Integrated Health Home, Crisis Stabilization Community Based Services, First Episode Psychosis Program, Adult and Youth Outpatient. | Those who have Medicaid, Medicare, most commercial insurance plans and self-pay and they provide a sliding fee scale.   | 855.581.8111<br><a href="http://www.unitypoint.org/locations/unitypoint-health---eyerly-ball#services">www.unitypoint.org/locations/unitypoint-health---eyerly-ball#services</a>  | 2521 S University Blvd, Unit 121, Ames, IA 50010 |
| Other  | Story County                                 | Community & Family Resources (CFR)          | Prevention and Education, Detox, Outpatient Substance use and treatment services, Mental health services, recovery housing, residential substance use treatment services.  | Accept Medicaid and most private insurance, as well as sliding-fee scale based on family income.  | 515.232.6206<br><a href="http://www.cfrhelps.org/programs-overview">www.cfrhelps.org/programs-overview</a>  | 1619 S High Ave, Ames, IA 50010                  |
| Other  | Ames   | Ames Animal Shelter (Ame Police Department) | Pet food pantry; Boarding of pets for up to 7-days for those unhoused in the City of Ames.   | Dependent on the current capacity of the shelter. Must transport pet to the shelter. An agreement will need to be signed surrendering the animal to the shelter after day 7.  | Animal Shelter: 515.239.5530<br>Animal Control Officer: 515.231.1080<br>Ron Edwards: ron.edwards@cityofames.org   | 325 Billy Sunday Rd, Ames, IA 50010              |
| Other  | Ames   | The Well Resource Center                    | Resource referrals, financial assistance on a case-by-case basis, ongoing support to help stabilize an individual or family's situation.   | No restrictions.  | 515.558.6886  | 233 S Walnut Ave, Suite B, Ames, IA 50010        |
| Other  | Story County                                 | Iowa Finance Authority                      | Home and Community-Based Services Rent Subsidy Program.  | 18+; Participant of Money Follows the Person or one of the HCBS waiver programs, including habilitation services; Evidence that more than 30% of income is for rent; Evidence of ineligibility, or waiting list, for HUD rental assistance; Must live in a qualified rental unit. | <a href="https://opportunityiowa.gov/housing/rental-programs/programs-renters/home-community-based-services-rent-subsidy-program">https://opportunityiowa.gov/housing/rental-programs/programs-renters/home-community-based-services-rent-subsidy-program</a> | n/a  |

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| Homebuyer  | Story County, except Ames                    | USDA Rural Development               | Rural Home Loans   | Income Restricted, unable to secure a loan from other sources, meet and agree to federal participation guidelines | 515.284.4444<br><a href="http://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-direct-home-loans/ia">www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-direct-home-loans/ia</a> | The Neal Smith Federal Building, 210 Walnut St # 873, Des Moines, IA 50309 |
| Homebuyer  | Story County                                 | Federal Home Loan Bank of Des Moines | Home\$tart downpayment assistance program. Eligible households may receive \$15,000 in down payment and closing cost assistance. | Income restrictions and applicants must work with local bank that is a FHLB member.                               | <a href="http://www.fhlbdm.com/products-services/affordable-housing/homestart/">www.fhlbdm.com/products-services/affordable-housing/homestart/</a>   | 909 Locust St, Suite 500, Des Moines, IA 50309                             |
| Homebuyer  | Story County                                 | Iowa Finance Authority               | Mortgage and down payment assistance programs, must work through an IFA approved lender  | Income and purchase price restrictions.   | <a href="http://opportunityiowa.gov/housing/homeownership-programs">opportunityiowa.gov/housing/homeownership-programs</a>   | 1963 Bell Ave, Suite 200, Des Moines, IA 50315                             |
| Homebuyer  | Story County                                 | Story County Housing Trust           | \$5,000 First-time Homebuyer grant   | Income and debt restrictions, purchase price limit, lender participation, and fund availability.                  | 515.304.3579 <a href="http://storycountyht.org/">storycountyht.org/</a>  | 939 Office Park Rd Suite 306, West Des Moines, IA 50265                    |
| Homebuyer  | Story County                                 | Habitat for Humanity of Central Iowa | Build and sell homes to qualified homebuyers with 0% mortgage  | Application process with income requirements and rental history.  | 515.232.8815 <a href="http://hfhci.org/housing/">hfhci.org/housing/</a>  | 3504 Grand Ave, Ames, IA 50010   |
| Homebuyer  | Story County                                 | Finally Home! (IFA partner)          | Homebuyer education  | \$50 online course.   | <a href="http://www.finallyhome.org/en/partners/iowa/">www.finallyhome.org/en/partners/iowa/</a>   | n/a  |
| Homebuyer  | Story County                                 | HomeView                             | Homebuyer education  | Free online course.   | <a href="http://www.fanniemaecom/education">www.fanniemaecom/education</a>   | n/a  |
| Homebuyer  | Story County                                 | CreditSmart Homebuyer U              | Homebuyer education  | Free online course.   | <a href="http://creditsmart.freddiemac.com/">creditsmart.freddiemac.com/</a>   | n/a  |

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| Homeowner  | Story County, except Ames                    | USDA Rural Development               | Single family housing repair grants to remove health and safety hazards  | Over the age of 62, own and occupy the house, income restricted, and be unable to obtain affordable credit elsewhere | 515.332.4411<br><a href="http://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants/ia">www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants/ia</a> | The Neal Smith Federal Building, 210 Walnut St # 873, Des Moines, IA 50309 |
| Homeowner  | Story County, except Ames                    | USDA Rural Development               | Single family housing repair loans to repair, improve, or modernize homes. Can also be used to remove health and safety hazards.   | Own and occupy the house, income restricted, and be unable to obtain affordable credit elsewhere                     | 515.332.4411<br><a href="http://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants/ia">www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants/ia</a> | The Neal Smith Federal Building, 210 Walnut St # 873, Des Moines, IA 50309 |
| Homeowner  | Story County                                 | The Salvation Army                   | Homelessness prevention in the form of mortgage and utility assistance   | Income restricted and must provide proof of residency.   | 515.233.3567<br><a href="http://centralusa.salvationarmy.org/ames/">centralusa.salvationarmy.org/ames/</a>   | Service Center<br>703 E Lincoln Way,<br>Ames, IA                           |
| Homeowner  | Story County                                 | Story County Housing Trust           | Does not provide direct assistance. Contact the SCHAT to find organizations that assist with owner-occupied repair projects.   | Income Restricted  | 515.304.3579 <a href="http://storycountyht.org">storycountyht.org</a>  | 939 Office Park Rd,<br>Suite 306, West Des Moines, IA 50265                |
| Homeowner  | Story County                                 | Story County Environmental Health    | Low-interest loans for septic repair and replacement   | Onsite Wastewater Assistance Program. Will need to work with Story County and a local lender.                        | 515.382.7240<br><a href="http://www.storycountyiowa.gov/1559/Financial-Assistance-For-Septic-Systems">www.storycountyiowa.gov/1559/Financial-Assistance-For-Septic-Systems</a>   | 900 6th Street, Nevada,<br>IA 50201  |
| Homeowner  | Story County                                 | Mid-Iowa Community Action (MICA)     | May be able to help with utilities in danger of disconnection, depending on available funds. May be able to help with furnace repairs and replacements. November 1 – April 15: Non-Emergency Energy Assistance (LIHEAP). | Income restricted. Need disconnection notice, copy of most recent bill, and proof of income for last 90 days.        | 641.956.3333<br><a href="http://micaonline.org/services/families/liheap-energy-assistance-and-lihwap-water-assistance/">micaonline.org/services/families/liheap-energy-assistance-and-lihwap-water-assistance/</a>   | 230 SE 16th Street,<br>Ames, IA 50010                                      |
| Homeowner  | Story County                                 | Able Up Iowa                         | Loans for home repairs or accessibility modifications.   | Available to those with a disability, diagnosis, long-term condition, or over the age of 55.                         | <a href="https://ableupiowa.org/">https://ableupiowa.org/</a>  | 130 S. Sheldon Ave,<br>#201, Ames, IA 50014                                |

**October 2025 version**

The information provided is a service of the Story County Housing Trust. Every effort is made to keep the details current; however, programs and services are subject to change. If you notice an error or would like to suggest an update, please contact the Story County Housing Trust administrator, Lucas Young, at [lyoung@midowaplanning.org](mailto:lyoung@midowaplanning.org) or 515.304.3579