

Campground Management Protocols: COVID-19



JUNE 2020

All SCC Rules & Regulations and Procedures remain enforced throughout various levels of operation.

Level 1 – Restricted Camping Only- Begins May 22nd

- Campgrounds are open to self-contained units only (this can be tents with self-contained restrooms).
- Campground restrooms/showers remain closed.
- 14-day limit is in effect.
- Restrictions to total number of people at a campsite will follow State guidelines for gatherings and social distancing and will be enforced by the Park Ranger.
 - Some campsites may be closed to ensure social distancing.
 - Campers only in the campground; no guests allowed.
 - Campfires at campsites should be for occupants of the campsite only.
- Signage will be maintained at dump stations encouraging the use of vinyl/nitrile gloves and hand sanitizer.
- Firewood sales shall be provided and each park shall establish their protocol with the following requirements:
 - There shall be no personal contact between the campground host and campers.
 - Social distancing shall be enforced with money not being handled for 24-hours from delivery. SCC will use a noncontact method for purchase of firewood.
- The processing of registration envelopes and money handling is to follow department protocols.
- Employees and campground hosts are to wear face coverings when interacting with campers.
- Playgrounds are to remain closed.
- Shelter and lodge reservations are suspended.
- In the event of a severe storm, the storm shelter will be opened. Campers should wear face coverings in the storm shelter.
- If you feel cancelling your stay is the safest choice, we will offer refunds for visits (campsites and lodges) with arrival dates through May 31, 2020. To cancel, contact the Story County Conservation Office at 515-232-2516.
- If you become ill during your camping stay with us, please notify the Park Ranger.

Level 2 – Campgrounds and Facilities Open with Limitations – Begins June 2:

- All camping units are allowed.
- Campground restrooms and showers are open with elevated sanitation schedule.
- Restrooms and showers are to be closed as needed for sanitizing.
- 14-day limit is in effect.
- Restrictions to total number of people at a campsite will follow State guidelines for gatherings and social distancing and will be enforced by the Park Ranger.
- Signage will be maintained at dump stations encouraging the use of vinyl/nitrile gloves and hand sanitizer.
- Firewood sales shall be provided and each park shall establish their protocol with the following requirements:
 - There shall be no personal contact between the campground host and campers.

- Social distancing shall be enforced with money not being handled for 24-hours from delivery. SCC will use a noncontact method for purchase of firewood.
- The processing of registration envelopes and money handling is to follow department protocols.
- The use of face coverings by employees and campground host is required per county policy.
- Playgrounds are open with elevated sanitation schedule.
- Beaches are open.
- Shelter and lodge reservations are available.
- If you become ill during your camping stay with us, please notify the Park Ranger.

Level 3 – Campgrounds Open with Standard Operations:

- Level 3 protocol will not be considered until the Iowa Department of Natural Resources enacts a similar level of operation.
- All camping units are allowed.
- Restroom and shower sanitation is to follow standard protocols.
- 14-day limit is in effect.
- No restrictions on gatherings. Social distancing is personal responsibility of the camper.
- Firewood sales return to normal.
- The processing of registration envelopes and money handling is to follow department protocols.
- The use of face coverings by employees and campground hosts is required per county policy.
- Playgrounds return to normal.
- Day-and overnight reservations/rentals including lodges and shelters return to normal.

Here's how you can help:

- **According to State of Iowa recommendations**, limit your group size and stay 6 ft. away from other park visitors.
- **If you have been sick** in the last two weeks, please stay at home for your health and the safety of others.
- **Avoid popular areas where people congregate.**
- **Please maintain distance** between you and other park visitors according to guidelines and recommendations by health officials. Please take in to consideration the health of others when spending time outdoors.
- **Pack extra soap or hand sanitizer.** Soap or sanitizer will not be easily available at parks due to limited supplies. Be sure and bring your own and wash your hands frequently.
- Additional information on best practices for keeping you and your family safe can be found online at the CDC website.

Thank you for your patience and flexibility. We appreciate your support as we all work together to keep each other safe!