



STORY COUNTY TREASURER

TED RASMUSSEN
Administrative Building
900 6th St. - P.O. Box 498
Nevada, IA 50201

DEPUTIES:

Ardis A Baldwin-Financial
Lori McDonald-Operations

MEDIA RELEASE

For more information, contact:
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STORY COUNTY TREASURER'S OFFICE TO CLOSE TO THE PUBLIC DUE TO CORONAVIRUS/COVID-19 FOR IMMEDIATE RELEASE

Nevada, IA — Tuesday, March 17, 2020 — The Story County Treasurer's will close to the public Wednesday, March 18 at noon until further notice due to Covid-19 concerns. The office will continue to process and support property tax payments and motor vehicle transactions at this time, but customers will be required to conduct their transactions through the mail, online at www.iowatreasurers.org, or by using our drop box in the southeast corner of the Story County Administration Building parking lot at 900 6th St. in Nevada.

Customers who choose to pay by mail should send payments to 900 6th St. P.O. Box 498, Nevada, IA 50201. Customers paying online can visit www.iowatreasurers.org and pay by e-check for \$0.25 or by credit card with a fee of 2.25% of the total transaction. Online payments for motor vehicle or property taxes will require a PIN or Receipt Number that are included on the prospective billing statement. Treasurer's staff will be available to assist with transactions, including recovering PIN or Receipt Numbers, and can be reached by phone at 515-382-7330 or through email at TreasurerWeb@StoryCountyIowa.Gov.

Customers who need to conduct motor vehicle title transfers should begin by visiting www.StoryCountyIowa.Gov/113/Treasurer to obtain forms and information on buying and selling vehicles. Customers should then email the office with images of the front and back of the title and their phone number. Treasurer's Office Staff will work to ensure the proper process is followed.

Property tax payments postmarked by March 31, 2020 are not considered late or assessed any penalty even if received after April 1, 2020. Unpaid taxes that do not include a prior postmark will be assessed a penalty of 1.5% on April 1, 2020 and accrue an additional 1.5% fee for each month the payment is late. Customers that want a receipt of their property tax payments can include a self-addressed and stamped envelope in their payment.

The Treasurer's Office will continue to update the public as any new information develops. Anyone with questions can call the Treasurer's Office at 515-382-7330 or visit www.storycountyia.gov.