

**Story County E911 Service Board
Board Proceedings
November 14, 2012**

The E911 Service Board met on 11/14/2012 at 6:30 p.m. in the Sheriff's Squad Room at the Story County Justice Center.

John Berg, Gilbert/Franklin Township Fire; Rob Bowers, Iowa State University Alternate; Scott DeYoung, City of Cambridge; Roger Fritz, City of Roland; Mike Gustafson, City of Maxwell; Connie Hambly, Story County E911 Service Board; Doug Houghton, City of Ames Alternate; Wally Looney, City of McCallsburg; Dina McKenna, Story County Alternate; Jodi Meridith, Westory Fire; Jerry Stewart, Iowa State University and John Wilson, City of Colo present with Chuck Cychosz presiding.

Guest: Jeff Theulen, City of Nevada

Approval of Minutes

McKenna moved; Stewart seconded the motion to approve the minutes of the meeting 10/16/12. Motion carried unanimously.

McKenna moved; Stewart seconded the motion to approve the minutes of the meeting 08/08/12. Motion carried unanimously.

Approval of Agenda

DeYoung moved; Looney seconded the motion to approve the agenda. Motion carried unanimously.

State E911 Next Generation 911 PSAP Update

McKenna advised the Story County Public Safety Answering Point (PSAP) was upgraded to NG9-1-1 July 13th and the Ames PSAP was upgraded October 17th. Due to the upgrade the PSAPs had to change the procedures for the transferring of 9-1-1 calls to Iowa State University and other agencies outside the State's 9-1-1 network. McKenna gave an example of Ames receiving a 9-1-1 call. Previously, ISU calls were transferred to the ISU PSAP, now the Ames dispatcher stays on the phone and advises ISU officers of the call and enters the call information into the CAD. New 9-1-1 equipment should remedy the transfer problem and together with the recent upgrade would allow the PSAPs to receive text messages, video and data. Bowers complimented an Ames dispatcher on a recent domestic call handled by the Ames PSAP. Stewart also commented and praised the three agencies for the use of interoperability through the daily use of radio and cad. Houghton wanted to specifically point out to all board members the three agencies have the technology for interoperability to provide the high level of service to citizen who dials 9-1-1.

Status Update for 9-1-1 System Consultant

Houghton reported the Service Board entered into a contract with Elert and Associates after October's Special Meeting. A preliminary conversation led to a meeting November 5th with two representatives from Elert and Associates, Tom Pavek and Pat Daniels. The meeting was very productive and the points discussed during the meeting were:

- 9-1-1 system structure
- Concept of sharing equipment – letters were sent out to possible partners
- Financing Options
- Call recorder – an option in the 9-1-1 RFP

Elert and Associates will prepare a report outlining the big picture and give possible options. The Service Board would respond to the report with preferences. An RFP would then be drafted from those preferences. The report should be back by the end of November. The plan is to have the RFP on the street by January with the intent for new equipment in the communication centers by May or June.

Bowers advised the intent of the new 9-1-1 equipment is to get the ability for ISU to receive wireless 9-1-1 calls. That would resolve the issue created by the NG9-1-1 upgrade by the state.

Old Business

Stewart reported he was surprised by the different criteria for setting off sirens. Each county and city set their own guidelines. Stewart wasn't opposed to the new criteria mentioned during the August meeting, just surprised at the lack of conformity throughout the state. Cychosz wanted to update the Service Board that Ames and ISU were not present at the Emergency Management meeting where the Emergency Management Commission voted on the county-wide policy. The City of Ames is in the process of evaluating the policy as is ISU. DeYoung stated it was adopted as a county-wide policy. Cychosz advised the policy makers for the City of Ames had not reviewed the policy. The problem lies with telling the citizens that city officials can predict the weather. The last two high wind events were not forecast soon enough to hit the warning sirens.

Hambly advised the 1st quarterly wireless surcharge check was received using the new percentages passed by the last legislative session. The check was just over \$30,000.

New Business

None

Comments from the Public

None

Comments from E911 Service Board Members

Hambly advised the next quarterly meeting would be February 13th for approval of the budget.

Cychosz recognized Jeff Theulen for the presentation to the Police Chiefs on the management of the flooding in Council Bluffs. The presentation was informative on the interfacing with the state's resources and documenting the incident in a way to generate compensation for the emergency expenses.

DeYoung moved; seconded by Wilson to adjourn, motion carried.

Respectfully Submitted

Connie Hambly, Secretary
Database Coordinator