



## Department of Information Technology

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# Information Technology Quarterly Report

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## **Phone System Deployment**

The County-wide deployment of the new phone system has been completed. This project replaced outdated equipment with a more modern communications platform that provides added functionality and greater flexibility for staff. In addition to the operational improvements, the new system is producing significant cost savings for the County compared to the previous phone environment, making it both a service improvement and a financial benefit.

## **Wireless Access Points and Connectivity**

The IT Department is currently deploying new wireless access points to improve wireless coverage, performance, and reliability throughout County facilities. These upgrades are intended to strengthen connectivity for staff, improve access in areas with weaker coverage, and better support the growing number of wireless devices used in daily operations. This project will also provide a stronger foundation for future technology needs across County offices.

## **PC and Laptop Replacements**

The IT Department is continuing the rollout of new desktop computers and laptops as part of its regular hardware replacement efforts. This work is focused on replacing aging devices, improving reliability for staff, and ensuring users have equipment capable of supporting current software and security standards. The office expects to complete the majority of these deployments within the next couple of months.

## **Cybersecurity Analyst Recruitment**

The IT Department has begun the interview process for a new Cybersecurity Analyst position. Adding this role will provide greater departmental focus on cybersecurity and help the County continue to address the growing importance of system security, threat awareness, monitoring, and risk management in the current technology environment. This position is intended to strengthen the County's ability to proactively support and protect its technology resources and operations.