



**General Assistance Quarterly Report for the
Story County Board of Supervisors
January 27, 2026
(Period covering October 2025 – December 2025)**

General Assistance

Caseload information:

Single Household Cases	Family Household Cases	Total for Reporting Period	Year-to-date Totals
18	16	34	40 - single
			38 - family
			78 - total

Denials/Referral to Other Resources:

# Issued during the reporting period	Year-to-date Totals
250	535

Applied, but did not return to complete assistance process:

# during the reporting period	Year-to-date Totals
12	25

Primary types of assistance:

Rent	Utilities	Misc. (meds, transportation, burial)
\$13982.79	\$404.82	\$4221.50

Applications:

# of Applications for the Quarter	Year-to-date Totals
291	627

Substance Abuse Services

# during the reporting period	Year-to-date Totals
9	13

Centralized Intake

Assistance Requested and Amount Funded (dollar amount identified through collaborations):

	Requests for the Quarter	Approved for the Quarter	Requests Year-to-date Totals	Approved Year-to-date Totals
Rent	\$268,063.75	\$67,976.42	\$515,046.77	\$132,943.42
Utilities	\$43,081.99	\$12,038.01	\$96,054.66	\$30,590.70
Total	\$311,145.74	\$80,014.43	\$611,101.43	\$163,534.12

General Assistance

This was the first quarter in a long time that we were fully staffed for the entire quarter. The Service Coordinators and I have been able to attend all scheduled meetings and engage in some new activities as well. Shayla, our newest Service Coordinator, will be our first member of the Wellness Committee and Erin Rewerts became a member of the Iowa Community Services Association and was elected Treasurer. This board is an affiliate group of ISAC and made up of General Assistance Directors and Mental Health Advocates. They monitor legislation and plan training/workshops for the Advocates and Directors across the state. The purpose of this group needs to be re-visited since the Regions paid membership dues prior to the restructuring of the behavioral health system.

Service Coordinators are working to bring individuals in for some extended Service Coordination services by writing letters and following up. This is something that we had to put on hold when the workload was too high. We have also implemented a follow-up phone call with applicants a week after they have been in our office to remind them of the paperwork that needs returned.

During my last report I mentioned the statistics on poverty that we were shown during our annual GA retreat. The agency that provided those states is Common Good Iowa Bold Policy for Families and Community (commongoodiowa.org). The statistics that they shared about Story County between the years of 2019-2023 included that 18.6% of the total population of the county is living in poverty. The only county with a higher percentage was Appanoose County at 20.4%. 24.2% of adults aged (18-64) in Story County are living in poverty, the highest in the state at that time. There is much more information on their website as well.

Erin Rewerts, CVSO saw 31 Veterans this quarter and filed 16 claims.