



**Story County's Three Year Strategic Plan for
MH/DD Services**

Progress Report

**Presented to the Story County Board of
Supervisors on August 5, 2014**

**Second Half of Fiscal Year 2013-14
(January 2014 – July 2014)**

I. Appeals and Contracts

Number of appeals filed: None

Number of service provider contracts: 65

II. Goal Progress

Goal 1:

The Story County Managed Care Team will continuously, throughout the duration of the plan, evaluate the service delivery system for methods and opportunities to stabilize and maximize funding for plan-covered services.

Objective: The fluctuation of state funding has impacted the availability and accessibility of services, specifically those services that are considered to be discretionary and non-mandated. The Story County Managed Care Team will find ways to ensure that the maximum number of covered persons receive service in a timely and effective manner.

Action steps:

1. Annually, throughout the plan duration, the Story County Managed Care Team or its agents will help sponsor a minimum of three advocacy activities to educate consumers, families, funders, and legislators on the need for adequate funding for MH/DD services.

Progress:

The Central Iowa Community Services region submitted their 28E Agreement to DHS for approval and it was returned with recommended changes. Those changes were made and the document was re-submitted in June and we are waiting on final approval. The region also had an annual budget and service plan and policies and procedures manual that needed to be submitted by April 1st. These documents were made available to stakeholders prior to the submission to DHS. DHS has provided feedback on recommended changes to both documents and extended the deadlines.

On March 18th and May 15th, Story County Case Management staff partnered with NAMI, Eyerly Ball, and YSS to offer presentations about Integrated Health Homes. The presentations were geared towards clients, family members, and other providers.

On May 5th, Story County Community Services staff gave a presentation on MH/DS Redesign to the Story County Bar Association.

2. Story County MH/DD staff will evaluate current service authorizations and utilization on a semi-annually basis to ensure that appropriate services and units are in place for consumers. Services and units being under-utilized or not utilized at all will be re-allocated to potential consumers who may be on the waiting list for services.

Progress: The evaluation process continues to be incorporated into the work of the Community Services and Community Life Program staff as they review and develop quarterly and annual consumer reports and service plans.

3. By June 30, 2011, three consumers will be assisted in moving from institutional care to community-based services by accessing funding sources such as Money Follows the Person.

Progress: During the reporting period, there were no admissions to community –based care from institutional care.

Goal 2:

The Story County Managed Care Team will continue supporting a service system that addresses the needs of consumers with mental health, substance abuse, and corrections issues.

Objective: External funding sources will be researched to ensure the continuation of the Story County Mental Health Jail Diversion program. Also, the Story County Managed Care Team will continue to support collaboration between providers of mental health, substance abuse, corrections, and law enforcement to address the needs of persons involved in these systems.

Action steps:

1. Continuously throughout the plan duration, identify and share education regarding best practice for this service area.

Progress: Jail Diversion continues to be identified as a core-plus service in the redesign legislation, and Central Iowa Community Services will be looking at how to enhance this service and make it accessible throughout the region.

2. The Mental Health/Criminal Justice Task Force will meet a minimum of once per quarter for the plan duration to continue to address the needs of persons who have disabilities and have substance use and/or law enforcement issues.

Progress: The Mental Health/Criminal Justice Task Force met in February and June 2014. At the June meeting, local legislators were invited to talk about pertinent issues that were discussed during the 2014 legislative session. Representative Heddens and

Senator Quirnbach attended the meeting and provided information about Medicaid, The Medicaid offset, the Toledo Juvenile Home, and anti-bullying efforts.

3. Continuously throughout the plan duration, to partner with groups who are seeking or utilizing grant funds or other new monies for support of this service area.

Progress: As mentioned previously, Jail Diversion will be looked at by the region for ways to expand and support the service.

4. By February 2010, funding will be secured to continue the Story County Mental Health Jail Diversion program.

Progress: No progress to report on during this period.

Goal 3:

The Story County Managed Care Team will continue to work with providers and businesses throughout the county to educate, promote, and support community employment for persons with all disabilities.

Objective: Outreach between providers and businesses will occur to form partnerships that will enable persons with disabilities to gainfully engage in community employment.

Action step:

1. Throughout the duration of the plan, opportunities to educate, promote, and support supported employment services will be provided by the Managed Care Team or their agents. These opportunities will be offered to businesses, families, persons with disabilities, educators, providers, and planners of services at a minimum of three times per year.

Progress: Community Life Program participated in the Employment 1st grant. This grant focuses on finding employment for persons who had been previously identified as difficult to place or maintain meaningful work. It is also providing information to funders about what the real costs associated with finding employment for persons with disabilities.

