



**Community Services Quarterly Report for the
Story County Board of Supervisors
February 11, 2020
(Period covering October 2019 – December 2019)**

General Assistance

Caseload information:

Single Household Cases	Family Household Cases	Total for Reporting Period	Year-to-date Totals
26	27	53	52 - single
			45 - family
			97 - total

Denials/Referral to Other Resources:

# Issued during the reporting period	Year-to-date Totals
229	526

Applied, but did not return to complete assistance process:

# during the reporting period	Year-to-date Totals
14	29

Primary types of assistance:

Rent	Utilities	Misc. (meds, transportation, burial)
\$16,285.50	\$1,062.63	\$12,072.72

SSI Interim Reimbursement program: 0 during the reporting period and 0 YTD.

Substance Abuse Services

# during the reporting period	Year-to-date Totals
3	7

MH/DS

Central Iowa Community Services Region:

In October the CICS Governing Board appointed representatives to the Children's Behavioral Health Advisory Committee. This committee held their first meeting in December and are meeting monthly at this time. Governing Board bylaws were updated in October to align with updates to the CICS 28E Agreement. In December the Governing Board set CICS legislative priorities, these priorities also align with priorities set by ISAC and MHDS Commission. Internal applications were received for consideration of CEO appointment. Russell Wood, currently Planning Officer from Franklin County was appointed as the next CEO effective 7/1/20 for a four-year term.

The Warren County Drop In Center opened in October, services are provided by Central Iowa Recovery.

The Operations Officer with Administrative team and staff assistance completed the FY19 Annual Report, this report was approved by the Governing Board and submitted to the Department of Human Services by December 1st. The Annual Report can be found at cicsmhds.org.

The Finance Officer in conjunction with CICS Administrative staff worked on development of the FY21 budget.

The Planning Officer worked with Optima Life Services for expansion of supported community living services and medication management services to Marshall County. Work was also completed to transition the CICS Crisis Line to the Your Life Iowa statewide crisis line effective January 1. The CICS Crisis Line remains active with calls forwarded to Your Life Iowa. Mobile Crisis Response team services continue to be dispatched by Foundation 2 through calling the Your Life Iowa or CICS Crisis Line.

Community Services

The Community Services Director participated in review of the Request for Proposals submitted for the Housing Study and has assisted with county ASSET functions and training with the Director of External Operations and County Services. Administrative Assistant staff within the Community Services office have also assisted with tasks related to ASSET.

FY21 budget work was completed by the Community Services Director and Community Services Program Coordinator.

In regard to Centralized Intake, we anticipate learning in April 2020 the time frame set for development of the Community Services Network enhancements by ISAC. Once the enhancements are completed our office will participate in testing the system and prepare for rollout.

Staff from our office continue to remain involved with the Opioid Task Force, Nevada Substance Use Task Force, Mental Health Expo committee, Human Services Council and Two Rivers Region.

Staff continue to attend county trainings when possible.

This quarter 87 interviews were completed with Veterans or surviving spouses by Erin Rewerts, CVSO.